

MESAS2U Online Booking User Guide

For Applicants

Prepared by
MESAS Sdn. Bhd.



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Introduction

System Overview

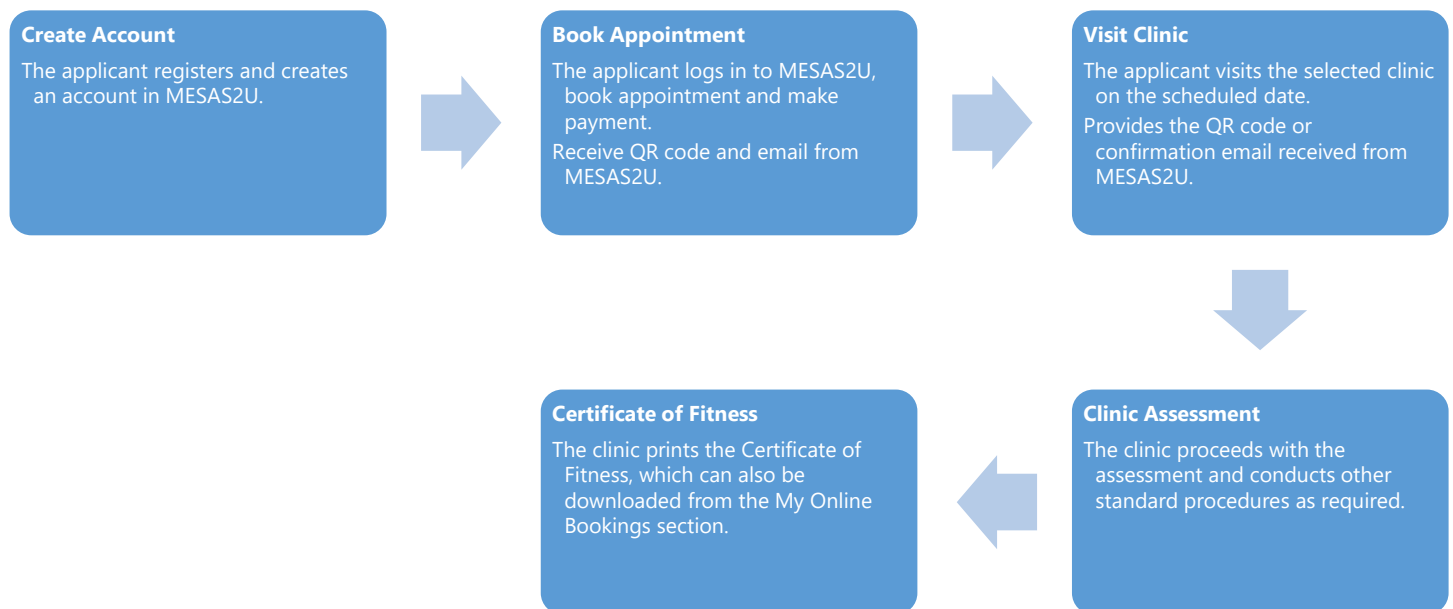
The MESAS2U is an online platform that supports the end-to-end medical assessment process for Public Service Vehicle (PSV) drivers. The system enables applicants to book appointments online and allows clinics to receive bookings, conduct medical examinations, and submit the results electronically.

Purpose of This Guide

This guide provides step-by-step instructions for applicants to register, log in, make bookings, and manage their appointments efficiently.

Process Flow Summary

The following summarizes the end-to-end process for applicants using the MESAS2U Online Booking system.



Disclaimer

All usernames, names, email addresses, identification numbers, screenshots, and any other information presented in this user guide are used strictly for guidance and illustration purposes only. They do not refer to, represent, or identify any real individual, organization, or entity.

Some screenshots in this document may differ from the actual system screens, as system development and enhancements are still in progress.

Registration

To use the MESAS2U system, applicants must first be registered.

1. Open a web browser and navigate to https://mesas2u.com/jw/web/userview/psv_app/psv_demo/createAccount
2. Complete all required registration information.

IMPORTANT NOTES:

- Your email address will be used as your username to access the system.
- Please ensure the email address provided is valid and accessible.

PSV Demo - Daftar Akaun Baru / Register New Account

Nama Pemohon / Applicant's Name: *

No. Kad Pengenalan / NRIC No.: * Tanpa sengkang (cth: 790101010101) / Without dash (e.g: 790101010101)

Tarikh Lahir / Date of Birth: * DD/MM/YYYY

Alamat / Street Address: *

3. Once completed, click the Create Account button.

Tetapkan Kata Laluan / Set Password

Masukkan Kata Laluan / Enter Password: *

Sahkan Kata Laluan / Confirm Password: *

CREATE ACCOUNT

Login to MESAS2U

Once registration is completed, you may log in to the system.

1. Open a web browser and navigate to <https://mesas2u.com/>
2. Key in your Username and Password, then press Enter or click the arrow icon.

Username:

tms543170@mailsac.com

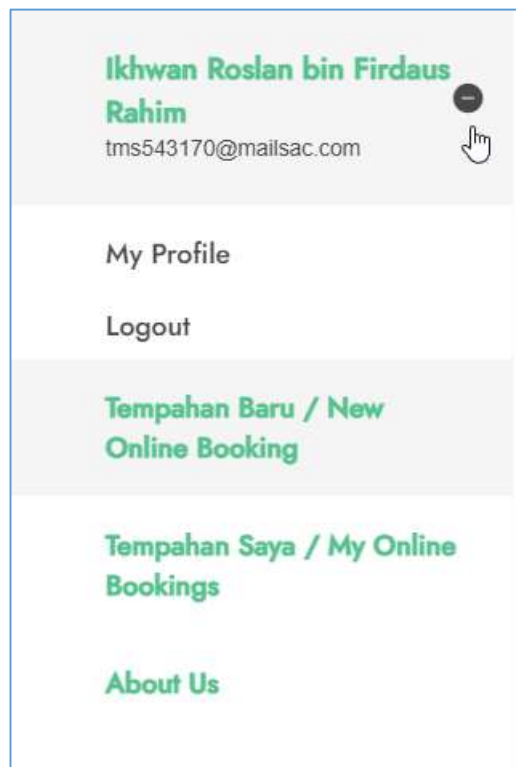
Password:

.....



[Register New Account](#)

3. Upon successful login, the system layout will be displayed as follows:
- Left panel: Navigation menu for accessing My Profile, Logout, New Online Booking, and My Online Bookings.
 - Right panel: Displays the relevant form or listing.



New Online Booking

New Online Booking allows applicants to search for a clinic using the map, choose an appointment date and time based on the clinic's operating hours, and submit an online booking by completing the required application details.

1. From the navigation panel, click the New Online Booking menu.

Tempahan Baru / New
Online Booking



Tempahan Saya / My Online
Bookings

About Us

2. A booking form with a clinic search map will be displayed.
3. Search for and select the clinic where you wish to make an appointment.

LOKASI / LOCATION

Lokasi di Malaysia / Residence in Malaysia:

Jalan PJU 1a/44, Ara Damansara 47301 Petaling

CARI / SEARCH

DAPATKAN LOKASI SAYA / GET MY LOCATION

KLINIK / CLINIC

Pilih Klinik / Select Clinic:

* - pilih klinik / select clinic -

Map

Satellite



4. Once a clinic is selected, the Clinic Appointment Details will be displayed.

BUTIRAN TEMUJANJI KLINIK / CLINIC APPOINTMENT DETAILS

Nama Klinik / Clinic Name: KLINIK DR. ARIFFIN

Alamat Klinik / Clinic Address: NO. 7, PERSIARAN ARA KIRI, , 59100 BANGSAR, W.P KUALA LUMPUR

Hari & Masa Operasi / Operation Day & Time: Tuesday (10:00 AM - 06:00 PM)
Monday (08:00 AM - 08:00 PM)
Sunday (08:00 AM - 12:00 PM)

Klinik ini akan tutup pada cuti umum, sila klik [sini](#) untuk periksa tarikh
This clinic will be closed on Public Holidays, click [here](#) to check the dates

5. In the section below the Clinic Appointment Details, select the Appointment Date and Appointment Time (based on the clinic's Operating Days & Time).
6. Once completed, click the Next button to proceed.

This clinic will be closed on Public Holidays, click [here](#) to check the dates

Tarikh Temujanji / Appointment Date: * 19-01-2026

Masa Temujanji / Appointment Time: * 08:00 AM

I agree to the [Terms and conditions](#) as well as the [Refund Policy](#) for this purchase. * ☒

SETERUSNYA / NEXT

[Privacy Policy](#)

7. On the next screen, fill in the required information, including:

- Type of Application
- License Class
- License Information

A. JENIS PERMOHONAN / TYPE OF APPLICATION: *

KELAS LESEN DIPOHON / LICENSE CLASS APPLIED: *

BUTIR-BUTIR PEMOHON / APPLICANT'S INFORMATION

Nama Pemohon / Applicant's Name:

* Ikhwan Roslan bin Firdaus Rahim

No. Kad Pengenalan / NRIC No.:

* 620903107505

BUTIR-BUTIR LESEN / LICENSE INFORMATION

Tarikh Luput Lesen Memandu / Driver License Expiry Date: *

DD/MM/YYYY

No. Siri Lesen / License Serial No.: *

Tarikh Luput Lesen Vokasional (jika ada) / Vocational License Expiry Date:

DD/MM/YYYY

No. Siri Lesen Vokasional / Vocational License Serial No.:

- In the declaration section, tick the declaration checkbox and enter the Date.

PENGAKUAN PEMOHON / DECLARATION BY THE APPLICANT

Saya mengaku bahawa semua maklumat yang diberikan di atas adalah benar.
I hereby declare that I have considered the above information and believe it to be complete and true.

Saya mengaku / I declare



Tarikh / Date:

12/01/2026

- Click the Next button to proceed.

BUTIRAN BAYARAN / PAYMENT DETAILS

Jumlah Bayaran / Amount to be Paid (RM): 80.00

SETERUSNYA / NEXT

10. On the next screen, complete the standard Medical History questionnaires.

SEJARAH KESIHATAN / MEDICAL HISTORY

Pemohon dikehendaki menjawab semua soalan.
Applicant must answer all questions.

1. Adakah anda mempunyai masalah penglihatan / sebarang penyakit mata / pernah menjalani pembedahan mata?
Do you have any problems with your vision / any eye diseases / had any surgery to the eyes?

☒ Ya / Yes

☐ Tidak / No

2. Adakah anda mempunyai masalah pendengaran / pernah mengalami penyakit atau kecederaan pada telinga?
Do you have any hearing problems / have you ever had any diseases or injuries to your ears?

☒ Ya / Yes

☐ Tidak / No

11. Once completed, tick the declaration checkbox and enter the Date.
12. Finally, click the Next button to proceed.

PENGAKUAN PEMOHON / DECLARATION BY THE APPLICANT

Saya dengan ini mengisytiharkan bahawa saya telah dengan teliti mengambilkira kenyataan yang dibuat di atas dan saya percaya saya tidak menyembunyikan apa-apa maklumat atau membuat apa-apa kenyataan palsu. Saya memberi izin kepada pengamal perubatan yang memeriksa saya dan Jabatan Pengangkutan Jalan; dalam hal-hal yang boleh memberikan kesan dengan permohonan saya untuk lesen vokasional. Saya bersetuju dengan keputusan pemeriksaan kesihatan yang dijalankan.

I hereby declare that I have considered the above information and believe it to be complete and true. I also declare that I did not hide any information or make any false statement. I give permission to the medical practitioner examining me as well as the Road Transport Department; in matters that may give effect to my application for a vocational license. I will abide by the findings and the results of this medical examination.

☒ **Saya isytihar / I declare**

Name Pemohon:
Applicant's Name:

No. Kad Pengenalan Pemohon:
Applicant's NRIC No.:

Tarikh:
Date:

Ikhwan Roslan bin Firdaus Rahim

620903107505

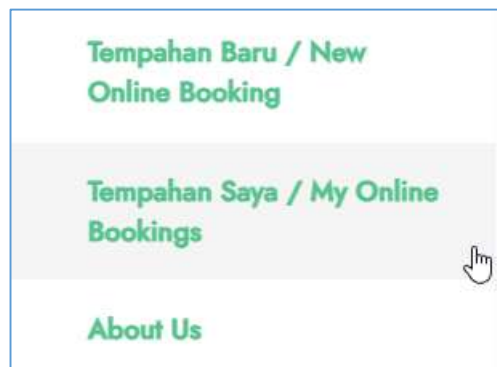
01/12/2026

SETERUSNYA / NEXT

My Online Bookings

In My Online Bookings, applicants can view all previously submitted bookings and download the Certificate of Fitness issued by the clinic.

1. From the navigation panel, click the My Online Bookings menu.



2. A list of bookings will be displayed in the right panel and can be filtered using the available criteria.

Tempahan Saya / My Online Bookings

10 ▼ ID Tempahan / Booking ID Nama / Name No. ID / ID No. Emel / Email

Tarikh Tempahan / Booking Date Dari / From - Ke / To Status Permohonan / Application Status **SHOW**

ID TEMPAHAN / BOOKING ID	NAMA / NAME	NO. ID / ID NO.	NO. TELEFON BIMBIT / MOBILE NO.	EMEL / EMAIL	TARIKH TEMPAHAN / BOOKING DATE	STATUS PERMOHONAN / APPLICATION STATUS	
PSVO-000107	Ikhwan Roslan bin Firdaus Rahim	620903107505	0148184791	tms543170@mailsac.com	12-01-2026 11:36 AM	Menunggu Penyerahan Klinik	Lihat / View

- To view booking details, click the View link at the end of the corresponding record.

Permohonan / Application Status
SHOW

WAKTU / TIME	STATUS PERMOHONAN / APPLICATION STATUS	
1:36 AM	Menunggu Penyerahan Klinik	Lihat / View

BUTIRAN TEMUJANJI / BOOKING DETAILS

Nama Klinik / Clinic Name:	KLINIK DR. ARIFFIN
Alamat Klinik / Clinic Address:	NO. 7, PERSIARAN ARA KIRI, 59100 BANGSAR, W.P KUALA LUMPUR
Tarikh Temujanji / Appointment Date:	19-01-2026
Masa Temujanji / Appointment Time:	08:00

KEMBALI / BACK

